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Attorney for Plaintiff
Gerardo Hernandez

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA**

GERARDO HERNANDEZ,

Plaintiff,

vs.

T. G. & P., INC. dba THE COUNTRY WAY;
GEORGE MATHEOU; THEODOROS P.
MATHEOU, Trustee of the MATHEOU
FAMILY TRUST, U.D.T. dated January 31,
2005; ELENI T. MATHEOUS, Trustee of the
MATHEOU FAMILY TRUST, U.D.T. dated
January 31, 2005; PETE GIOUROUSIS;

Defendants.

) No.

) **COMPLAINT ASSERTING DENIAL OF**
) **RIGHT OF ACCESS UNDER THE**
) **AMERICANS WITH DISABILITIES ACT**
) **FOR INJUNCTIVE RELIEF, DAMAGES,**
) **ATTORNEYS' FEES AND COSTS (ADA)**

I. SUMMARY

1. This is a civil rights action by plaintiff GERARDO HERNANDEZ ("Plaintiff") for discrimination at the building, structure, facility, complex, property, land, development, and/or surrounding business complex known as:

The Country Way
5325 Mowry Avenue
Fremont, California 94538
(hereafter "the Facility")

1 10. Plaintiff lives less than five miles from the Facility and visited the Facility on or
2 about November 6, 2019 to have lunch. During his visit to the Facility, Plaintiff encountered
3 the following barriers (both physical and intangible) that interfered with, if not outright denied,
4 Plaintiff's ability to use and enjoy the goods, services, privileges and accommodations offered
5 at the Facility:

- 6 a) The designated accessible parking lacked properly posted signage and a
7 marked access aisle. Plaintiff was concerned that if he parked in the
8 designated accessible parking stall, he either would not have enough
9 space to get out of his vehicle or he would be obstructing the entrance to
10 the Facility while he unloaded. He instead parked around the side of the
11 building, near the dumpsters, in order to ensure that he had enough clear
12 space to unload.
- 13 b) Plaintiff was seated at a table which did not have enough knee and toe
14 clearances for him to sit comfortably.
- 15 c) Plaintiff could not enter the toilet stall in the men's restroom because the
16 route of travel lacked sufficient clear width. Consequently, he could not
17 use the toilet, which was uncomfortable.
- 18 d) The sink in the men's restroom lacked sufficient knee clearances,
19 making it hard for Plaintiff to use.
- 20 e) The soap dispenser in the men's restroom was positioned too high, and
21 was hard for Plaintiff to reach.

22 11. The barriers identified in paragraph 10 herein are only those that Plaintiff
23 personally encountered. Plaintiff is presently unaware of other barriers which may in fact exist
24 at the Facility and relate to his disabilities. Plaintiff will seek to amend this Complaint once
25 such additional barriers are identified as it is Plaintiff's intention to have all barriers which
26 exist at the Facility and relate to his disabilities removed to afford him full and equal access.

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1 12. Plaintiff was, and continues to be, deterred from visiting the Facility because
2 Plaintiff knows that the Facility's goods, services, facilities, privileges, advantages, and
3 accommodations were and are unavailable to Plaintiff due to Plaintiff's physical disabilities.
4 Plaintiff enjoys the goods and services offered at the Facility, and will return to the Facility
5 once the barriers are removed.

6 13. Defendants knew, or should have known, that these elements and areas of the
7 Facility were inaccessible, violate state and federal law, and interfere with (or deny) access to
8 the physically disabled. Moreover, Defendants have the financial resources to remove these
9 barriers from the Facility (without much difficulty or expense), and make the Facility
10 accessible to the physically disabled. To date, however, Defendants refuse to either remove
11 those barriers or seek an unreasonable hardship exemption to excuse non-compliance.

12 14. At all relevant times, Defendants have possessed and enjoyed sufficient control
13 and authority to modify the Facility to remove impediments to wheelchair access and to
14 comply with the 1991 ADA Accessibility Guidelines and/or the 2010 ADA Standards for
15 Accessible Design. Defendants have not removed such impediments and have not modified the
16 Facility to conform to accessibility standards. Defendants have intentionally maintained the
17 Facility in its current condition and have intentionally refrained from altering the Facility so
18 that it complies with the accessibility standards.

19 15. Plaintiff further alleges that the (continued) presence of barriers at the Facility is
20 so obvious as to establish Defendants' discriminatory intent. On information and belief,
21 Plaintiff avers that evidence of this discriminatory intent includes Defendants' refusal to adhere
22 to relevant building standards; disregard for the building plans and permits issued for the
23 Facility; conscientious decision to maintain the architectural layout (as it currently exists) at the
24 Facility; decision not to remove barriers from the Facility; and allowance that Defendants'
25 property continues to exist in its non-compliant state. Plaintiff further alleges, on information
26 and belief, that the Facility is not in the midst of a remodel, and that the barriers present at the
27 Facility are not isolated or temporary interruptions in access due to maintenance or repairs.

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VI. FIRST CLAIM

Americans with Disabilities Act of 1990

Denial of “Full and Equal” Enjoyment and Use

16. Plaintiff re-pleads and incorporates by reference the allegations contained in each of the foregoing paragraphs, and incorporates them herein as if separately re-pled.

17. Title III of the ADA holds as a “general rule” that no individual shall be discriminated against on the basis of disability in the full and equal enjoyment (or use) of goods, services, facilities, privileges, and accommodations offered by any person who owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).

18. Defendants discriminated against Plaintiff by denying Plaintiff “full and equal enjoyment” and use of the goods, services, facilities, privileges and accommodations of the Facility during each visit and each incident of deterrence.

Failure to Remove Architectural Barriers in an Existing Facility

19. The ADA specifically prohibits failing to remove architectural barriers, which are structural in nature, in existing facilities where such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).

20. When an entity can demonstrate that removal of a barrier is not readily achievable, a failure to make goods, services, facilities, or accommodations available through alternative methods is also specifically prohibited if these methods are readily achievable. *Id.* § 12182(b)(2)(A)(v).

21. Here, Plaintiff alleges that Defendants can easily remove the architectural barriers at the Facility without much difficulty or expense, and that Defendants violated the ADA by failing to remove those barriers, when it was readily achievable to do so.

22. In the alternative, if it was not “readily achievable” for Defendants to remove the Facility’s barriers, then Defendants violated the ADA by failing to make the required services available through alternative methods, which are readily achievable.

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Failure to Design and Construct an Accessible Facility

23. Plaintiff alleges on information and belief that the Facility was designed and constructed (or both) after January 26, 1993 – independently triggering access requirements under Title III of the ADA.

24. The ADA also prohibits designing and constructing facilities for first occupancy after January 26, 1993, that aren't readily accessible to, and usable by, individuals with disabilities when it was structurally practicable to do so. 42 U.S.C. § 12183(a)(1).

25. Here, Defendants violated the ADA by designing and constructing (or both) the Facility in a manner that was not readily accessible to the physically disabled public – including Plaintiff – when it was structurally practical to do so.¹

Failure to Make an Altered Facility Accessible

26. Plaintiff alleges on information and belief that the Facility was modified after January 26, 1993, independently triggering access requirements under the ADA.

27. The ADA also requires that facilities altered in a manner that affects (or could affect) its usability must be made readily accessible to individuals with disabilities to the maximum extent feasible. 42 U.S.C. § 12183(a)(2). Altering an area that contains a facility's primary function also requires making the paths of travel, bathrooms, telephones, and drinking fountains serving that area accessible to the maximum extent feasible. *Id.*

28. Here, Defendants altered the Facility in a manner that violated the ADA and was not readily accessible to the physically disabled public – including Plaintiff – to the maximum extent feasible.

Failure to Modify Existing Policies and Procedures

29. The ADA also requires reasonable modifications in policies, practices, or procedures, when necessary to afford such goods, services, facilities, or accommodations to individuals with disabilities, unless the entity can demonstrate that making such modifications would fundamentally alter their nature. 42 U.S.C. § 12182(b)(2)(A)(ii).

¹ Nothing within this Complaint should be construed as an allegation that Plaintiff is bringing this action as a private attorney general under either state or federal statutes.

1 3. Attorneys' fees, litigation expenses, and costs of suit.²

2 4. Interest at the legal rate from the date of the filing of this action.

3 5. For such other and further relief as the Court deems proper.

4 Dated: 02/13/2020

MOORE LAW FIRM, P.C.

6 /s/ Tanya E. Moore

7 Tanya E. Moore

8 Attorney for Plaintiff

Gerardo Hernandez

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28 ² This includes attorneys' fees under California Code of Civil Procedure § 1021.5.

VERIFICATION

I, GERARDO HERNANDEZ, am the plaintiff in the above-entitled action. I have read the foregoing Complaint and know the contents thereof. The same is true of my own knowledge, except as to those matters which are therein alleged on information and belief, and as to those matters, I believe them to be true.

I verify under penalty of perjury that the foregoing is true and correct.

Dated: 2/13/2020

/s/ Gerardo Hernandez
Gerardo Hernandez

I attest that the original signature of the person whose electronic signature is shown above is maintained by me, and that his concurrence in the filing of this document and attribution of his signature was obtained.

/s/ Tanya E. Moore
Tanya E. Moore
Attorney for Plaintiff,
GERARDO HERNANDEZ